# **Standard Contract Terms**

#### for Contract for Healthcare Services

The contract concluded by Semmelweis Egészségügyi Szolgáltató és Tanácsadó Korlátolt Felelősségű Társaság, hereinafter referred to as the "Service Provider" and the Service User, hereinafter referred to as the "Client" (hereinafter jointly referred to as the "Parties") for the provision of healthcare services, unless otherwise agreed in writing by the Parties, shall be governed by these STANDARD CONTRACT TERMS (hereinafter referred to as the "SCT"). These SCT shall form part of the individual Service Contract.

The Service Provider shall carry out its activities primarily with the contribution of the Semmelweis University's clinics, doctors and professional staff and, if necessary, other Budapest-based healthcare providers as contributors.

The Service Provider purchases healthcare services from the relevant contributors for all the services sold by the Service Provider, and this purchased healthcare service is supplemented by patient travel management, financial, coordination, logistics, marketing and other activities performed by the Service Provider.

Therefore, the services of the Service Provider include healthcare services provided by third parties, and the Service Provider itself agrees to organize the provision of healthcare services.

Definition of terms:

**Quotation:** means the document sent by the Service Provider to the Client setting out the terms and price of using the Services;

**Multi-session pass:** entitlement to use a multi-session Service;

**Venue of care:** Any premise designated to provide the Service, in particular, but not limited to, treatment, examination, care room or operating theatre at the Service Provider's premises;

**Cost bearer:** the third party who is liable to pay the fee for the Service on behalf of the Client;

**Service Provider:** Semmelweis Egészségügyi Szolgáltató és Tanácsadó Korlátolt Felelősségű Társaság;

**Service:** means the healthcare services provided at all times by the Service Provider and used by the Client. The list of healthcare benefits available is published on the website of the Service Provider:

**Service Contract:** means the agreement between the Service Provider and the <u>Client</u> in respect of services provided by the Service Provider, the conclusion of which is a condition for the use of services;

Client: a natural person who has a legal relationship with the Service Provider, who wishes to use a service provided by the Service Provider, who incurs costs in connection with the provision of the service for which the Client is obliged to pay, and for whom the Service Provider organises and provides services within the scope of its activities;

**Service fee:** the price for the provision of the Service.

### 1. General data, contact details of the Service Provider

- 1.1. Name of the Service Provider: Semmelweis Egészségügyi Szolgáltató és Tanácsadó Korlátolt Felelősségű Társaság
- 1.2. Seat: H-1085 Budapest, Üllői út 26.
- 1.3. Company registration number: 01-09-879749
- 1.4. Tax identification number: 13916974-2-42
- 1.5. Representative: Róbert Kovács, Managing Director
- 1.6. Mailing address: 1450 Budapest Pf. 99.
- 1.7. Phone: +36 1 550 7007
- 1.8. E-mail: info@semmelweispremium.hu

### 2. Conclusion of the individual Service Contract

- a) The Service Provider and the Client shall enter into an individual Service Contract (hereinafter referred to as the "Contract") in writing. The Service Provider shall provide the healthcare and other related services (hereinafter referred to as the "Service") sold by it to the Client in accordance with the terms of the individual Service Contract and these SCT, within the limits set out herein.
- b) If the Service Contract is concluded between the Parties for a definite period of time from the commencement of the healthcare service chosen by the Client until its completion, during this period the use of the ordered healthcare services shall be governed by the provisions of the Standard Contract Terms valid and in force at the time, subject to the derogations set out in the individual Service Contract.
- c) The legal relationship of the Parties arising from the Service Contract shall be governed by the general and special rules of the Civil Code of Hungary, the provisions of the Healthcare Act, other legislation and professional guidelines, and in the absence of such rules, the rules published in the methodological guidelines, and in the absence of professional guidelines and methodological guidelines, the professional requirements published in widely accepted literature shall fill in the content of the legal relationship established.

- d) The Service Provider has the necessary authorizations for the provision of the services, as well as the personal and material conditions specified in the relevant health legislation, or renders them as services provided by third parties. The Service Provider shall provide the service with due care and in compliance with professional and ethical rules and guidelines and the legislation in force.
- e) By using the service, the Client expressly agrees that the Service Provider may use contributors (subcontractors) to perform the service(s) ordered, in particular outpatient and inpatient specialist care, other special medical interventions, medical treatments and other services to be used by the Client, and the Service Provider shall be liable for the services and activities of the contributors (subcontractors) as if the Service Provider had performed the activity entrusted to the contributors (subcontractors) itself.
- f) The Service Provider shall also provide the <u>Client</u> with the additional services and the material conditions thereof that are otherwise required for the provision of the health service (operating theatre, examination room, nursing room, equipment, diagnostics, complete physical infrastructure, and all associated operating and overhead costs thereof) as customized types of services provided by third parties for a given care are specified in Annex 1 to the SCT.
- g) The Service Provider shall add all or part of its own patient travel, financial, general organization, administration, logistics, and marketing costs to the brokered services provided by third parties, and thus the published consumer price of the service is formed.
- h) The validity of the juridical acts of Clients who are minors having limited capacity to act requires the consent and declaration of their legal representative, unless otherwise provided by law.

### 3. The process of providing healthcare

## 3.1. Concluding the Service Contract

The Client must complete and sign the individual Service Contract upon arrival at the venue of providing healthcare. Completion, acceptance and conclusion of the "Service Contract" is mandatory, otherwise the Client cannot commence with the use of the Service.

### 3.2. Client identification

In order to use the Service, the Client must present a valid proof of identity (e.g. ID card, passport, driving license) to a person authorized by the Service Provider at the time of admission to the Service. In case of refusal to provide proof of identity, the provision of service cannot be started.

## 3.3. Date of provision of services, place of service performance

a) The Service can be used after prior registration and reservation of an appointment and prepayment.

- b) The Service Provider receives the Client at the agreed and reserved time, and the Service Provider's pre-scheduled system ensures the provision of accurate and smooth healthcare service.
- c) By agreeing to the scheduled date, the Service Provider guarantees that the Service will be performed on the agreed date.
- d) In the case of outpatient care, the <u>Client</u> shall arrive for the agreed treatment or examination at least 5 minutes prior to the booked time, and shall notify his or her arrival to the Service Provider's representative present.
- e) In the case of inpatient care, the procedure is specified in the Quotation, or in the verbal (telephone) or written (e-mail) communication received from Service Provider, with which Client shall comply.
- f) The Service Provider undertakes to provide the Services under the Contract in a professional manner and in accordance with the contract.
- g) The Services shall be provided by contractual medical personnel at the Service Provider's premises during the current patient admission times.
- h) The Service Provider is entitled to change the time or venue of the Service at any time, but must immediately notify the Client of the change, who is entitled to withdraw from using the Service within 24 hours of the change, except if the new appointment time differs from the original time by no more than 90 minutes or the new venue is not in a different locality from the original locality.
- i) Delays and deferrals in the provision of the Service may occur due to the nature of healthcare services, and Client acknowledges this by signing the Service Contract.
- j) If the Service Provider is temporarily unable to provide the Services at its own premises for reasons beyond its control, it is entitled to provide such services in another healthcare facility with which it has a contract, with a service provider providing the same quality of care.

#### 3.4. Healthcare

- a) The Service is provided in a designated and prepared venue of care (treatment and testing room, or operating theatre).
- b) The Client and any accompanying persons are obliged to follow the rules of the provision of healthcare, which are regulated by the Policies of the respective venue of care, the contents of which can be found at the venue of care. Disrupting or hindering the healthcare service and the operation of the Service Provider is prohibited.
- c) The Service Provider will record the recommended therapy on the outpatient form or, if it can be carried out immediately, inform the Client orally.

- d) If the treatment is started by the Service Provider immediately after the above communication and is accepted by the Client, the therapeutic recommendation shall be deemed to have been approved by the Client. If the Client does not accept the proposals presented, he or she shall still be obliged to pay the costs of the examination and the medical consultation to the Service Provider.
- e) The Service Provider is entitled to derogate from the recommended therapy in the case and to the extent justified by the Client's medical condition, even without the Client's prior consent, but in this case, too, the Service Provider shall inform the Client of the reason for and extent of the derogation. In the event of a major professional derogation, the Service Provider shall consult the Client in advance, if the Client's state of health or the time of treatment allows this.
- f) The Service Provider informs the Client that the modification in therapy also means a change in the calculated price depending on the costs of the modified health services. Acceptance of the modified therapy in this case also means acceptance of the modified Quotation. The Client shall also reimburse the Service Provider for the medical services that the Service Provider provides to the Client, justified by the Client's state of health and made in the Client's interest, at a time when the Client cannot order or give his or her consent to such services (e.g. the payment for medical interventions and services necessary for the prevention of life threats).
- g) During the provision of healthcare, the Client is obliged to inform the doctor or other persons involved in the service of all relevant data, information, circumstances and facts necessary and justified for his or her medical history, including but not limited to previous illnesses, any operations, medical treatment, medicines taken by the Client, health risk factors or sensitivity to certain medications. In the event of failure to do so, the Client shall bear any consequences resulting therefrom.
- h) The recommended medications are prescribed in accordance with the professional standards, protocols and procedures in force, after prior discussion, clarification and consultation with the Client, taking into account the Client's medical history, underlying diseases, their course, complications and any unexpected but possible deterioration of the condition.
- i) The Service Provider records that in certain unforeseen cases, the doctor appointed by it and notified to the Client may be obstructed from being available to the Client at the time agreed in advance. In this case, the Service Provider agrees to contact the Client without delay, by one of the contact details provided by the Client, when becoming aware of the impediment of the doctor designated by the Service Provider and informs the Client, at the latest at the agreed time on the venue, about the designated doctor being obstructed and whether it can arrange for a replacement doctor at the agreed time.

If the Service Provider is unable to provide a substitute doctor or if the Client does not accept the appointment of a substitute doctor, the parties must agree on a new appointment. The Client shall not be entitled to compensation for any change of appointment for the above reason. Taking into account that patient screening is a continuous process at the venue of care, there may be a delay in the commencement of the provision of the Service compared to the agreed appointment.

- j) The validity of the price quoted in the Quotation shall be subject to the Client's acceptance within 15 days and any intervention shall take place within 30 days of acceptance. Afterwards, Service Provider reserves the right to unilaterally modify the price. Service Provider has no obligation to enter into or maintain a contract. Service Provider is entitled to immediately suspend the provision of the Service or terminate the Contract with immediate effect at its discretion if
- a. the Client fails to meet his or her payment obligations or is late in doing so;
- b. in its opinion the Client is not cooperating adequately in the effective performance of the Service(s), including in particular if:
- c. fails to comply with medical instructions;
- d. disturbs other patients or staff members with his or her conduct;
- e. Client's health or mental condition, or any change in it, makes it difficult or is likely to interfere with the proper performance of the Service;
- f. Client fails to keep a pre-arranged appointment on more than one occasion.

#### 3.5 Medical documentation

The Service Provider shall record the Client's medical history (pathography), and shall keep electronic records of the healthcare interventions and treatments performed by the Service Provider, which documents shall be treated as patient records in accordance with the applicable legislation and internal regulations.

The Client shall be given a copy of the above upon discharge, after the contents have been detailed to him or her, and all patient documentation (test results, previous final reports, and upon Client's specific request, data carriers: X-ray and MR CD-s, etc.) shall be provided in full. In case of non-compliance, the Client shall notify the Service Provider within 8 days, after which the Service Provider shall not accept the complaint.

The Client acknowledges that his or her data and documents relating to his or her healthcare will be uploaded to EESZT (National eHealth Infrastructure of Hungary) in compliance with legal obligation.

### 3.6. The obligation to cooperate

The Parties are bound by the obligation to cooperate under the Service Contract. The Client, insofar as its state of health permits, shall co-operate with Service Provider throughout the use of the Service, in accordance with his or her capabilities and knowledge, as set out below.

a) The Client shall inform the Service Provider of all information necessary for establishing a diagnosis, preparation of an appropriate treatment plan, and carrying out the interventions, in

particular of any previous illnesses, treatment, using a medical product or medicinal product, risk factors for the harm to health,

- b) The Client shall inform the Service Provider, in the context of his or her own illnesses, of anything that could endanger the life or physical safety of others, in particular contagious diseases, occupational diseases and conditions,
- c) The Client shall, in the case of contagious diseases, name the persons from whom or to whom he or she may have contracted the contagious disease,
- d) The Client shall inform the Service Provider of any previous juridical acts he or she has made about healthcare.
- e) The Client shall comply with the instructions given by the Service Provider about his or her treatment,
- f) The <u>Client</u> shall respect the rights of other patients and of staff working for the Service Provider.

The treating doctor or healthcare professional shall provide the Client with information in the light of this information, carefully and gradually as necessary, taking into account the Client's condition and circumstances. If the treatment requires the Client's written declaration or consent, the Service Provider may refuse to provide the service in the absence of such written declaration or consent.

## 3.7. Communicating test results and health status information

The Client acknowledges that there is no possibility of providing the Client with medical information by telephone. The exception to this is any life-threatening derogation, which he or she may obtain information about, after an identity check or identification.

### 3.8. Cancellation and penalty payment

In the event that the <u>Client</u> misses an appointment for outpatient care service without notice, or arrives more than 15 minutes late, Service Provider is entitled to 100% of the Service fee, as a penalty. No pre-paid service fee will be reimbursed by Service Provider in these cases. The Service Provider may derogate from applying the above to the benefit of the <u>Client</u> in cases deserving special consideration, based on individual decisions.

In the case of outpatient treatment, any reservation can be canceled free of charge no later than 48 hours before the pre-arranged appointment.

In the case of inpatient services, the conditions of cancellation and the provisions related to the penalty are specified in the quotation.

### 4. Payment of fees and quotation

#### 4.1. General information about the Service Fee

The Client will be charged a fee for the Service received. The Client shall pay Service Provider a fee calculated based on the price list published on the Service Provider's website, in force at any time, or specified in an individual quotation. It is not possible to itemize the fees set for the Services even upon request. It is not possible to reduce prices if a part of the Service (e.g. an examination, etc.) is not used by the Client for any reason or is not perceived to have been used. By signing this Service Agreement, Client expressly acknowledges the foregoing.

The Service fee is the price of the Service as stated in the Price List or the quotation, which does not, or not always, or not fully include the price of other services that may be included in the Service, as well as the price of the materials used (e.g. medicines, blood products, implants, etc.).

In the case of non-invasive services and diagnostic tests, the Service fee may be paid in advance, by credit card on the Service Provider's website or, in certain cases, by cash or credit card at the venue of care prior to the use of the Service.

The information required to pay the fee is set out in Annex 2 to these SCT.

The Service Provider reserves the right to modify its prices. If the Client does not accept the modified price, he or she shall notify the Service Provider in writing, within 8 days of the date of receiving the modified quotation, otherwise he or she shall be deemed to have accepted the modified quotation. In the event that the Client does not accept the modified quotation, the Service Provider shall refund to the Client within 30 days any pre-paid Service fee. In such case, the Service Provider shall not be liable for any failure or delay in the provision of the Service.

If the Client and the Cost-bearer are not the same, the Client will be liable as guarantor for the payment of the Service fee.

If the Client designates another Cost-bearer, he or she may do so before using the Service, but no later than the day before the invoice is issued.

In case of default, Service Provider is entitled to refuse to provide any additional medical services until the Client settles his or her outstanding debt.

## 4.2. Multi-session pass

In certain cases, the Service Provider provides the use of the Services consisting of several sessions on a multi-session pass basis. The multi-session pass includes the cost of the number of sessions (typically therapeutic sessions) for the Service, as predetermined by the Service Provider. The multi-session pass is non-refundable and personalized, i.e. non-transferable. The Services included in the multi-session pass cannot be shared, and no partial refund or substitution of missed sessions is possible, taking into account the specificities of group therapy.

# 4.3. Content of the quotation and additional costs

The fees for outpatient and diagnostic services are indicated on the website of the Service Provider. The Service Provider reserves the unilateral right to modify the prices.

Inpatient costs are included in the Quotation.

Sending the invoice

Service Provider shall issue a paper or electronic invoice for the service fee, which shall be delivered by sending it to the e-mail address specified by the Client in the Service Contract or by delivery to the Client.

#### 4.4. Modification of the service fee

The Service Provider is entitled to unilaterally modify the current service fees.

The Service Provider shall publish the fact of such modification and the list of charges in force on its website before the modification enters into force.

# 5. Requesting a copy of the medical documentation

The Client may request a copy of the medical results in writing, in accordance with the applicable data protection regulations, in particular pursuant to Section 24(3)c) of Act CLIV of 1997, these SCT, and in compliance with the individual Service Contract. Requests may be sent to the following e-mail address: adatvedelem@semmelweiskft.hu

Any costs of producing and sending document copies shall be borne by the Client.

### 6. Client's liability for the equipment provided by the Service Provider

If justified by the decision of the doctor, the Service Provider will lend to the Client a Holter ECG portable monitor, an ambulatory blood pressure monitor (ABPM), or other devices (hereinafter: device) for a specified period. The Client shall be entitled to use the device only for the specified purpose and duration, which shall be returned to Service Provider at the end of the specified period. The received device is the property of the Service Provider. The Client shall return the device to the Service Provider in a faultless and fit-for-use condition.

If the Client returns the asset in a broken, damaged, inoperative state or belatedly, the Service Provider shall be entitled to recover the resulting expenses from the Client.

## 7. Responsibility

The Services are used by the <u>Client</u> on the basis of the <u>Client</u>'s own choice and individual decision. By signing the Service Contract, the Client acknowledges that all Services, as medical interventions and treatments, are subject to risks and that any risk for which the doctor cannot be held liable is borne by the patient. The course and duration of recovery may vary or may differ from the average.

The Service Provider shall not be liable for the consequences resulting from the breach of the Client's obligations arising from the Service Contract, including these SCT, or from a failure to comply with other instructions of the doctors and the contributors of the care process concerning healing and medical treatment, a failure to take the prescribed medications, not taking the prescribed medications as prescribed, or not applying the prescribed therapy in accordance with the medical prescription.

The Service Provider shall take all reasonable steps to ensure that in the provision of healthcare, the statutory or other professional rules, in particular evidence-based, up-to-date professional guidelines prevail, or, in their absence, professional recommendations based on well-established, widely accepted literature or professional consensus are applied, and that the Service is provided in a professionally effective manner, making optimal use of the available resources.

### 8. Handling of complaints

Complaints about healthcare services are handled by the Service Provider's employees designated for this role.

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E-mail: panaszugyintezes@semmelweiskft.hu

The Service Provider will accept complaints regarding the Service only from the Client or his or her written representative, in writing only.

The Service Provider shall resolve the complaint within 30 days and notify the Client in writing of the outcome.

### 9. Personal data management, data protection, patient rights

To use the Service, the Client is obliged to provide the Service Provider with at least the following data: name and surname, name at birth, place and date of birth, mother's name, address of residence, telephone number and e-mail address. In order to conclude the Service Contract and for the purpose of establishing the Client's identity, the Client gives his or her consent to the Service Provider to request his or her identity card (identity card, passport or driving license) and address card for identification purposes.

The Service Provider is committed to the highest level of data protection for the Clients, as set out in the law. The Service Provider publishes the Privacy Policy on its website.

The Service Provider shall always process data based on the prior consent of the <u>Client</u> in full compliance with the provisions of the effective legal regulations, in particular with the provisions of Act CXII of 2011 on the right to informational self-determination and on the freedom of information (Info Act) and Act XLVII of 1997 on the processing and protection of health and related personal data.

# 10. Other provisions

The Client is entitled to receive full information in a personalized form. The right to information of the Client shall be governed by the provisions of the Healthcare Act. The Service Provider stipulates that the information may be provided to the Client, either orally or in writing, at the Client's discretion. The Service Provider shall provide the information in Hungarian.

If the Client requests the use of an interpreter or sign interpreter for the provision of information, the Client shall be responsible for the selection and appointment of such person, the costs of which shall be borne by the Client. The Service Provider shall not be liable for the conduct and activities of the interpreter.

The Client having the capacity to act may waive information unless the nature of his or her illness needs to be known in order not to endanger the health of others. If the intervention is at the initiative of the Client and not for therapeutic purposes, the waiver of information is only valid in writing.

The <u>Client</u> has the right to self-determination. As part of this right, the Client is free to decide whether to use the Service Provider's healthcare services and which interventions he or she consents to or refuses to undergo. However, the Client's decision shall not affect the Client's obligation to pay fees for services already performed or started to be performed by the Service Provider, for which the Client shall reimburse the Service Provider.

The Client has the right to participate in decisions concerning his or her examination and treatment. Any medical intervention by the Service Provider is subject to the Client's informed consent, free from misrepresentation, threat or coercion. The Client may give such consent orally, in writing, and by means of implied conduct, unless otherwise provided by law.

Invasive interventions require a written statement by the Client or, if the Client is unable to do so, a statement made in the presence of two witnesses, orally or otherwise.

In the lack of the Client's consent to perform the intervention or in the event of refusal to grant it, the Service Provider is entitled to refuse to perform the medical intervention and to withdraw from the concluded Service Contract, subject to the consequences (penalties) set out in these SCT.

The Client may withdraw his or her consent to the Service to be provided at any time, but in the case of withdrawal without due cause, he or she is obliged to pay the costs pursuant to these SCT.

Unless otherwise provided by the Healthcare Act, a Client having the capacity to act may, by means of a public deed, a private deed with full probative value or, in the case of incapacity to write, by a declaration made in the presence of two witnesses,

a) name the person having the capacity to act who is entitled to exercise the right of consent or refusal on his or her behalf or who must be informed pursuant to Section 13 of the Healthcare Act,

b) with or without designating the person specified in point a), exclude any of the persons referred to in Section 16(2) of the Healthcare Act from exercising the right to consent or refuse consent in his or her place or from being informed pursuant to Section 13 of the Healthcare Act.

If the Client has no capacity to act and there is no person entitled to make a statement pursuant to subparagraph (a) above, the right to consent and to refuse shall be exercised by the persons indicated by Section 16(2) of the Healthcare Act, in the order indicated therein. In the event of contradictory statements from those entitled to make statements in equal measure, the decision likely to affect the health of the Client most favorably shall be taken into account.

The Client's consent to interventions shall be presumed if he or she is unable to give consent due to his or her state of health, and

- a) as described above, obtaining the statement of the person named by the Client to exercise the right of consent would be delayed;
- b) in the case of invasive interventions, if obtaining the statement of this latter person or of the person defined by Section 16(2) of the Healthcare Act would be delayed and the delayed performance of the intervention would lead to serious or permanent damage to the health of the Client.

The Client's consent is not required in cases where failure to carry out the intervention or action in question would seriously endanger the health or physical integrity of others, including a fetus over 24 weeks old, or where the patient's life is in imminent danger.

A Client having capacity to act has the right to refuse health care unless failure to do so would endanger the life or physical integrity of others. The Client may refuse any care which, if not provided, would be likely to cause serious or permanent damage to his or her health, only by means of a public deed or a private deed with full probative value or, if he or she is incapable to write, in the presence of two witnesses. In the latter case, the refusal must be recorded in the medical records and authenticated by the signatures of the witnesses. The refusal of lifesustaining or life-saving intervention and the detailed rules for such refusal, as well as the declarations made by the person with capacity to act for the event of his or her incapacity at a later date and the content of these declarations, shall be governed by the provisions of the Healthcare Act.

Any circumstances beyond the control of the Service Provider (e.g. war, any form of armed conflict, extreme weather conditions, epidemic situation, etc.) which could not have been foreseen at the time of the conclusion of the Contract, the avoidance of which could not have been expected by the Service Provider and which negatively affect the performance of this Contract, shall not result in a breach of contract by the Service Provider and shall not give rise to any claim for damages by the Client.

## 11. Closing provisions

If any provision or part of any provision of these SCT or the Contract is or becomes invalid or unenforceable, this shall not affect the validity of the remainder of these SCT or the Contract.

In such a case, the provision(s) which best meet the economic objectives of the invalid or unenforceable provision(s) shall prevail (even by way of supplementary interpretation). If such an interpretation would be impossible for legal reasons, the Parties irrevocably undertake to enter into supplementary contract(s) in the spirit of these rules. The provisions of the preceding paragraph shall apply mutatis mutandis to any regulatory gaps that may arise in the implementation or interpretation of these SCT or the Contract.

The Service Provider shall be entitled to unilaterally amend the SCT at any time, but shall be obliged to publish the fact of the amendment and the amended SCT on its website. The amendment of these SCT shall not affect any Service Contract previously concluded.

The Parties submit any dispute arising out of or in connection with this Contract, in particular any dispute relating to the breach, existence, validity or interpretation of this Contract, to the exclusive territorial jurisdiction of the courts for the place where the Service Provider has its seat.

In matters not regulated in these SCT, the provisions of Act V of 2013 on the Civil Code and Act CLIV of 1997 on healthcare (Healthcare Act), as well as the Hungarian legislation in force at the time, shall prevail.

These SCT are effective from 24 March 2023.

Annex 1 of the SCT (the customized types of services provided by third parties for a given care) can be downloaded here.

Annex 2 to the SCT (information required for payment of fees) can be downloaded here.